

2012 Report to the Community



Under the leadership of the Bishop of Cleveland and inspired by the Gospel, Catholic Charities continues the mission of Jesus by responding to those in need through an integrated system of quality services designed to respect the dignity of every person and build a just and compassionate society.

Providing Help. Creating Hope.



My Dear Brothers and Sisters in Christ,

This past year, the 100th Anniversary of Catholic Charities in our Diocese was truly a joyous occasion.

The blessings from God over these years have enabled Catholic Charities to respond to the needs of the poor and most vulnerable among us, bringing them hope through the love of Christ.

For the past century, Catholic Charities has been blessed with the support of our parishes, the incredible generosity of the Faithful, a strong commitment from our Bishops and priests, the tireless dedication of our religious orders, strong lay leadership and volunteers, and a loyal and compassionate staff. We thank all of those who over these 100 years have answered Christ's call to "love your neighbor," and we pray for God's continued blessing.

Christ gave to us three vital mandates as his followers: "Do this in memory of me," "Go therefore and tell all nations," and, "What you do for the least of my brothers and sisters, you do for me." The good people who serve in our Catholic Charities reflect these mandates in many ways from the celebration of Mass at our Catholic nursing homes, to the community meals and food pantries offered to our homeless and the hungry.

Mostly, however, the work of Catholic Charities speaks to the Gospel mandate to "Go and tell all nations," about the Good News of Christ. Tireless employees and volunteers show their faith by living it daily and serving the most forgotten and vulnerable members of our community. They are evangelizing by what they do and who they help.

Please join me in my prayer of thanksgiving for the works of Catholic Charities and my prayer for many more anniversaries in the years to come.

Sincerely yours Christ,

+ Richard Lennon

The Most Reverend Richard Gerard Lennon, Bishop of Cleveland



Our 100th Anniversary

Catholic Charities celebrated its 100th Anniversary in 2012 in a variety of ways, including:

- Sharing 100 stories over 100 days about lives touched by the work of Catholic Charities through the blog clecatholicchar100.wordpress.com.
- Bishop Lennon celebrated a Mass of Thanksgiving at St. John the Evangelist's Cathedral.
- Community open houses were held at various Catholic Charities sites.
- More than 500 attended the 100th Anniversary Celebration where the Inaugural Class of the Hall of Hope was inducted and keynote speaker, the Honorable Senator George Voinovich (retired), spoke about the great service Catholic Charities has brought to all of Ohio.



Dear Friends,

In 2012, the people of the Diocese of Cleveland celebrated the 100th anniversary of Catholic Charities. Through events such as a special celebration of the Eucharist, open houses at multiple locations, historical displays, and the inauguration of the Catholic Charities Hall of Hope, we honored those that made this milestone possible, and we gave thanks to God for His blessings over the past 100 years. Now, as we turn the page from one chapter to the next in our story, we look forward with hope and excitement to the century to come!



As of January 1, 2013, four of Catholic Charities corporations (Health and Human Services, Community Services, Services Corporation, and Catholic Charities Corporation) merged into one entity: **Catholic Charities Corporation**, doing business as **Catholic Charities, Diocese of Cleveland**. The merger was designed to strengthen the organization's identity and enhance the stewardship of its resources.

Additionally, in 2012, we began a comprehensive strategic planning process that has become a part of daily operations at Catholic Charities. In implementing our strategic plan, we expect to become more effective and efficient; operate more inclusively; engage emerging leaders in designing programs and strategies for our future; and integrate our mission more fully and actively in the work that we do.

First and foremost, in all the exciting changes occurring at Catholic Charities, we never forget to thank our Lord for the hundreds and thousands of employees, donors, advisors, consultants, parishioners, and religious leaders who make our work possible!

I thank you for your friendship to Catholic Charities, now and into the next 100 years.

Sincerely,

A handwritten signature in cursive script that reads "Patrick Gareau".

Patrick Gareau

President and CEO, Catholic Charities, Diocese of Cleveland



Hall of Hope Inductees

Most Reverend John P. Farrelly
Most Reverend Charles H. LeBlond
Reverend Walter H. Jenne

Sisters of Charity of St. Augustine
J. Thomas Mullen
"Man of the Century" Most Reverend
Anthony M. Pilla, Bishop Emeritus

Providing Help to those in need.

Whether they are the working poor or unemployed and homeless, the number of people with emergency and transitional needs continues to grow. Grounded in the Gospel message, Catholic Charities provides help with the most basic needs of food and shelter, but also strives to help move people beyond permanent crisis with services including job readiness training, mental health counseling and substance abuse support groups.

Originally established in 1984 as St. Mary's Hospitality Center, the Catholic Charities Lorain Family Center provides a place in central Lorain for persons who are homeless, hungry, or otherwise vulnerable to receive assistance. Known in the neighborhood as "8th Street," the center offers hot meals, choice pantry, clothing/furniture referral assistance, prescription and utility assistance, and GED instruction as well as being a day shelter for persons who are homeless or otherwise vulnerable.



Here is a story from 8th Street as told by a staff member...

"While performing outreach services, the human services coordinator at 8th Street informed the Veteran's Administration of a veteran, James, who visited the center and needed their assistance. The VA rep spoke with James (who is classified as special disabled) and he stated that he was currently living with a relative, who no longer had room for him. Therefore, James was considered a homeless veteran.

During discussions with the VA rep it was discovered that James was a Korean War veteran. He served as an officer with the United States Air Force. With the collaboration of the Ohio Department of Job and Family Services Outreach (ODJFS), Catholic Charities, and the Veteran Service Office, this homeless Korean War veteran was able to transition into housing at Nativity Manor. Catholic Charities paid for the deposit and the Veterans Service Office paid the first month's rent. With the teamwork of Catholic Charities, ODJFS, and the Veteran Services Office, this veteran was able to find housing."

In James' case, as in many others, our Lorain Emergency Assistance staff collaborated with the VA to ensure that we could properly serve this gentleman who, years before, had served all of us in the most selfless way possible.

The Homeless & Working Poor

3,608,425 meals served*

63,640 nights of shelter provided*

7,505 benefited from mental health & substance abuse counseling

*In partnership with the Catholic Hunger and Shelter Network, our parishes and community-based programs.



Creating Hope for clients & volunteers.

Catholic Charities creates hope for children and adults with disabilities through social and recreational activities, life skills training and in-home personal care. This assistance enables them to live their life to its fullest potential and meet the challenges and triumphs of living independently.

"It was my mom who first nudged me to apply for a summer camp counselor position she read about in the Universe Bulletin for Camp Happiness - a day camp for children with developmental disabilities. The first day of camp I was nervous, but as soon as I met the campers, I knew that everything was going to be okay. It was watching the campers grow, and learning their many abilities and their imaginations that changed my life that summer. I loved working with one particular camper who was unable to communicate but when I looked into her eyes, I could see that she only had love for the world and no fear. I wished I could be like that and still do.

After my summers at Camp Happiness, I started to volunteer with the monthly dances at OLA/St. Joe's in Tremont. I would look forward to coming home from college and helping at the dances. It is amazing to watch some of the dancers who have limited verbal skills but out on the dance floor they use the universal language of dancing to have the time of their lives.

I now help with the monthly retreats for adults with developmental disabilities which are held at River's Edge. It is nice to work with these retreat participants and assist them with their faith life while they in turn assist in mine. They have such an amazing outlook on life and having the retreat weekends gives them the opportunity to have time with their friends, help others, and spend time with the Lord.

My involvement with Catholic Charities Disability Services over the past fifteen years has made me see what amazing opportunities this office presents to people with disabilities and their families. I am glad that I am able to share in this ministry and learn from the amazing people that have come to be an important part of my life, starting with Camp Happiness, my first job. All I can say is "Thanks Mom!"

-Submitted by Theresa P., Volunteer

Persons with Disabilities

40 lived at Rose-Mary Center

933 participated in camps or monthly social activities

55 lived in one of eight community group homes



Providing Help in the twilight of life.

As the population ages, older adults and their families are met with new challenges. Catholic Charities works with seniors to ensure they maintain their dignity of life with attention to emotional, social and spiritual needs. For those elders who choose to remain in their home, Catholic Charities helps to provide home visits, meal delivery, transportation services and adult day activities. St. Augustine Health Ministries (a ministry of Catholic Charities) offers a range of living options — from independent and assisted living to skilled nursing and hospice service.

Summit Adult Day Services provides programs designed to improve physical, mental and spiritual health with the ultimate goal of helping older adults in Summit County maintain their independence.

When Annie first enrolled in the Summit County Adult Day Service program, she was depressed not only due to multiple health issues but also because her husband was recently diagnosed with cancer. She relied on the use of a wheelchair and depended on staff to assist in almost every aspect of her day.

As time progressed, and relationships formed, Annie's true personality evolved more than the staff ever anticipated. Not only did she begin to walk independently, she became an advocate to

both peers and the program itself. A strong family-oriented woman with an undying devotion to her faith, Annie was an inspiration to others that were facing life challenges.

Annie took pride in involving herself in all activities. She became a cheerleader, not only for herself, but for the other clients, encouraging them to participate and stay active. On one occasion Annie, who was participating in the "Miss CYO Pageant," moved the audience to tears as she talked about her love for the program and how it had truly changed her life.

Despite recent health challenges, Annie continues to attend when able. She remains an inspiration to all. The love she has for the program and her friends keeps her motivated to face each and every day with fight.

The Elderly & Chronically Ill

9,751 older adults received services

670 terminally ill individuals served by Holy Family Hospice

497 elderly and ill lived at St. Augustine Manor



Creating Hope for future generations.

Head Start

Head Start is a comprehensive child development program that serves children aged 3 to 5 and their families. The Head Start program has a long tradition of delivering comprehensive and high quality services designed to foster healthy development in low-income children. Head Start provides a range of individualized services in the areas of education and early childhood development, medical, dental and mental health, and nutrition and parent involvement. The entire range of Head Start services is responsive and appropriate to each child and family's developmental, ethnic, cultural, and linguistic heritage and experience.



- Budget - \$3,932,754
- Funder - Council for Economic Opportunities In Greater Cleveland

The information below was provided by 2011-2012 Program Information Report (PIR), Child Observation Record Reports, & ERSEA Reports.

- Funded to serve 795 children through full-day and part-day options
- 795 average monthly enrollment
- 1,123 total children served
- 845 families served
- 92% of enrolled children received medical exams
- 91% of enrolled children received dental exams
- 8.2% of enrolled children have an Individualized Education Plan (IEP)
- 48% of enrolled children are projected to enter kindergarten in the next school year
- 1,005 volunteers
- Parent volunteer opportunities — classroom aide, dietary aide, artistic/creativity aide, health aide, receptionist, classroom tutor, videographer/photographer, translator, file clerk, typist/word processor, maintenance aide, special events aide, site recruitment aide and parent meeting participant

Child Observation Record Results Program Wide

The Child Observation Record (COR) is a web-based, on-going assessment tool used to document daily teacher observations regarding each child's progress. The notes are periodically analyzed to plan for the child both as an individual and as a member of the class. COR results are reviewed three times per year to ensure children are progressing in seven development categories. COR is also used to ensure continued progression towards School Readiness Goals.

Categories	Percentage
Initiative	80.2%
Social Relations	75.1%
Creative Representation	79.3%
Movement & Music	76.0%
Language & Literacy	70.9%
Mathematics & Science	69.0%
English Language Learners	52.8%

Only includes children with observations during all three periods

Head Start has 6 centers that are star-rated through Step Up to Quality:

3 STARS

- Riverside
- Parmadale
- St. Philip Neri
- St. Martin de Porres

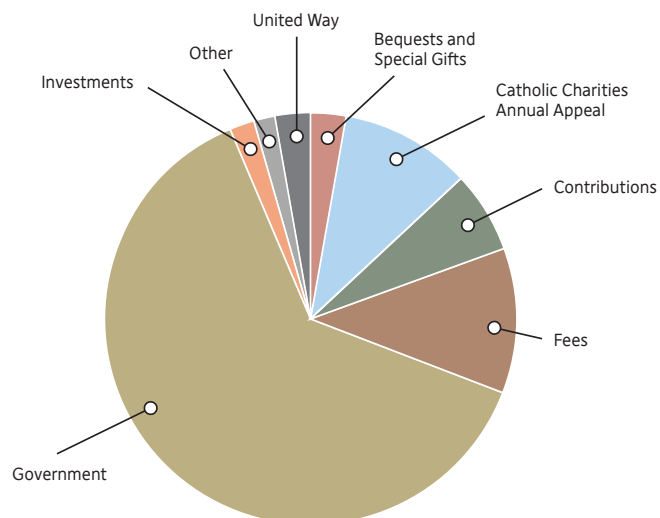
1 STAR

- King Kennedy
- Iglesia Emmanuel

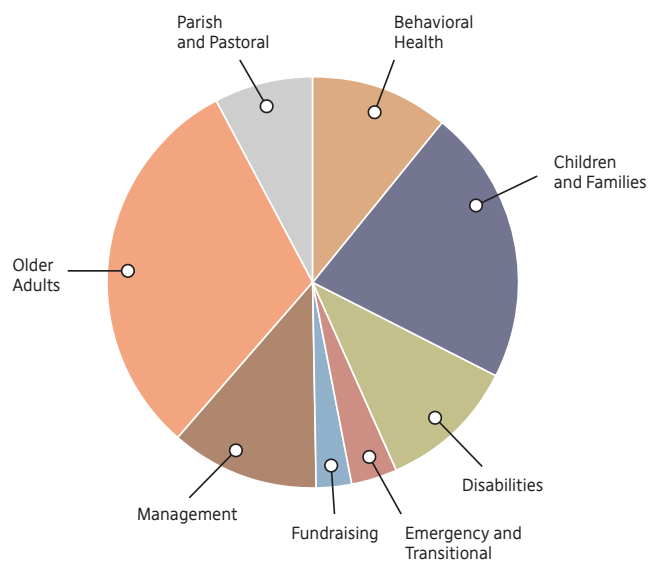
Head Start has 3 Universal Pre-Kindergarten (UPK) Centers – St. Philip Neri, St. Martin de Porres and Riverside.

Financials

Revenue	
Bequests and Special Gifts	3,075,813
Catholic Charities Annual Appeal	10,210,721
Contributions	6,474,601
Fees	11,374,755
Government	63,431,976
Investments	2,183,677
Other	1,569,537
United Way	2,650,879



Expense	
Behavioral Health	10,294,711
Children and Families	20,146,322
Disabilities	10,218,889
Emergency and Transitional	3,408,107
Fundraising	2,549,987
Management	10,768,977
Older Adults	29,051,643
Parish and Pastoral	7,022,836



The financial information contained herein was audited by McGladrey, LLP, who issued an unqualified (clean) opinion. The complete report is available at www.clevelandcatholiccharities.org.



Demographics

Who We Serve

Total Number of Unduplicated Served: 399,275

Age	
0-4	15,211
5-12	37,114
13-18	34,915
19-29	27,933
30-39	29,921
40-49	28,666
50-59	22,804
60 to 64	13,744
65 to 74	6,458
85 plus	950
Unknown Age	179,216

County	
Ashland	3,904
Cuyahoga	141,633
Geauga	7,242
Lake	29,180
Lorain	33,404
Medina	9,399
Summit	159,812
Wayne	7,894
Other Residence	2,153
Unknown Residence	4,654

Gender	
Male	109,590
Female	115,214
Unknown Gender	174,471

Religion	
Catholic	104,293
Other Religion	115,838
Unknown Religion	179,144

Ethnicity	
Caucasian	116,839
African American	79,115
American Indian, Eskimo, Aleutian	838
Hispanic	13,886
Asian, Pacific Islander	1,752
Other Minority	6,565
Unknown Ethnicity	180,273

Income	
Below \$5,000	88,749
\$5,001 to 9,999	42,653
\$10,000 to 19,999	28,828
\$20,000 to 29,999	19,843
\$30,000 to 34,999	7,807
Over \$35,000	16,354
Unknown Income	195,041

Who Serves

Full-time Employees: 967

Part-time Employees: 448

Total: 1,415 (includes Catholic Charities, St. Augustine Health Ministries, and Rose-Mary Center)

Volunteers

2,880 volunteers contributed approximately 227,523 hours of service to Catholic Charities, St. Augustine Health Ministries, and Rose-Mary Center.

Individual and Foundation Donors*

Akron Community Foundation	Nord Family Foundation
Annabelle Wilkinson Foundation	Nordson Corporate Foundation
Arthur B. McBride Sr. Family Foundation	Northern Ohio Golf Charities
BP Corporation	OCCRAA
Cleveland Hearing & Speech	Orrville Area United Way
Community Foundation of Lorain County	Payless Shoes 4 Kids
Diocese of Cleveland	Reuter Foundation
Dollar General Literacy Foundation	Ridgecliff Foundation
Eaton Charitable Fund	Sisler McFawn Foundation
Edward & Betty Sloat Foundation	Sisters of Charity Foundation of Cleveland (Good Samaritan Fund)
Emerson Network Power Co.	St. Hilary Parish
Faber Foundation	St. Ladislav Parish
Frank and Cathie Sklarski	St. Patrick Parish Wellington
Fred A. Lennon Charitable Trust	The Cleveland Foundation
Hugo H. & Mabel B. Young Foundation	The Cliffs Foundation
J.W. Didado	The Dominion Foundation
John A. McAlonan Fund (of Akron Community Foundation)	The McGregor Foundation
Kenneth Calhoun Trust	The Plain Dealer - Holiday Spirit
Lehner Family Foundation	Tuscora Park Health and Wellness Foundation
Margaret Brosnan Estate	United Black Fund
Maria Didado Jacobozzi	United Way of Ashland County
Mary Didonato	United Way of Geauga County
McGregor Foundation	United Way of Greater Cleveland
McMaster-Carr Supply Company	United Way of Lake County
Medina County Women's Endowment Fund	United Way of Medina County
Mohican Community Fund	United Way of Summit County
Mr. & Mrs. Lester R. Dickard	United Way of Wayne and Holmes Counties

* Every attempt has been made to accurately list contributions made between January 1, 2012 and December 31, 2012. Space limitations permit only listing donations of \$5,000 or more. Please call 216.334.2906 regarding any omissions or misspellings and accept our sincere apologies.

This list reflects only donations that were made directly to Catholic Charities Corporation. A list of donations received through the 2012 Annual Appeal is available through the Catholic Community Foundation's Annual Report at catholiccommunity.org or by calling 216.696.6525. Gifts made to St. Augustine Health Ministries, Rose-Mary Center and directly to other programs within Catholic Charities may be reflected in their own publications, please call 216.334.2906 for more information.

100th Anniversary Sponsors

Centennial Sponsor

The Luccarelli Family, Minutemen Staffing Services,
and 1-888-OhioComp

Anniversary Sponsors

Carol & Charles Rini, Sr.

Jones Day

Sisters of Charity Health System

Table Sponsors

Dr. Ted & Mrs. Jean Castele

Donley's

Kaiser Permanente – Ohio

KeyBank

McGladrey

Dr. Edward and Mrs. Mary Beth Mansour

Marymount Hospital

Ursuline College

Program Sponsor

Panzica Development



General Information

General Information/Assistance 216.334.2900 or www.clevelandcatholiccharities.org

Community Services

- Ashland County 419.289.1903
- Geauga County 440.285.3537
- Lake County 440.352.6191
- Lorain County 440.366.1106
- Medina County 330.723.9615
- Summit County 330.376.2267
- Wayne County 330.262.7836

Adoption & Foster Care 440.843.5587

Chemical Dependency & Mental Health Services 216.391.2030

CYO & Youth and Young Adult Ministry 216.334.1261

Diocesan Social Action Office 216.939.3843

Disability Services & Ministry 216.334.2962

Early Learning Centers 216.939.3764

Emergency Assistance 216.781.8262

Employment & Training Services 216.426.9870

Family Centers

- Fatima 216.391.0505
- St. Martin de Porres 216.268.3909
- St. Philip Neri 216.391.4415

Head Start 216.334.2942

Hispanic Senior Center 216.939.3714

Hispanic Services Office 216.696.2197

Marriage & Family Office 216.334.2978

Matt Talbot for Women 216.634.7500

Matt Talbot Inn 216.781.0288

Migration/Refugee Services 216.281.7005

Outpatient Mental Health (at Towers) 216.939.3737

Parmadale 440.845.7700

Pastoral Care 216.587.8377

Pro Life Office 216.334.2965

Rose-Mary Center 216.481.4823

St. Augustine Health Ministries 216.634.7400

* Some photos used within this report were provided by Steve Liss, americanpoverty.org.

